



*An Information and Resource
Sharing Program of the
Minnesota Office of Higher
Education and the University
of Minnesota Libraries*

Minitex Public Library Node Meeting

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OCLC Contract for Gateway

- **Contract in effect as of July 1, 2010**
 - Two year contract
 - Three annual renewals possible
- **Contract specifications**
 - Contract for continued use of the Zportal/VDX system
- **We have made significant changes to the contract, mostly reflecting the changes in the technological environment that have taken place in the past five year.**
- **We continue to have regular telephone conference calls with OCLC staff on various Gateway issues.**

VDX System Traffic

- Total Gateway borrowing traffic down **3%**
 - Minitex **-7.4%**
 - CLIC **-20%**
 - MELSA **-9%**
 - All Public Libraries as a group **-2.5%**
- Total Lending traffic down **5.4%**
 - Minitex **-3%**
 - CLIC **-8%**
 - MELSA **-10.5%**
 - All Public libraries as a group **-6.6%**

VDX Statistics: Loan & Copies

- Total Gateway borrowing traffic by Loan & Copies
 - Loans 64% fill rate
 - Copies 53%
- Total Lending traffic by Loan & Copies
 - Minitex has a 78% fill rate for loans from UMN & 69% for Copies
 - CLIC has a 74% fill rate for loans
 - MELSA has a 78% fill rate for loans
 - All Public libraries as a group has a 74% fill rate for loans.

I was surprised by the low fill rate for copies at CLIC and public libraries.

Observations

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- **Statistics** indicate a leveling off of requests compared to last fiscal year.
- **Doesn't** mean there is less work and we know there are fewer staff
- **Importance** of work smarter; use technology whenever you can
- **Review** workflow and try and cut out steps.
- **As** we said last year, this is the “New Normal”
- **You** can learn how to work smarter from others
- **No** one has all the answers and collaboration in the future is vital ---- especially in learning what works better for your situation.
- Positive attitude important

MnLINK Story

Subhead goes here

- **Minnesota Region: Central Minnesota**
- **I love MnLink. What would I do without it? I have gotten so many books, CD's & & movies interlibrary loan. I have learned so much that isn't available online, or maybe I could compile it all if I went through 1,000 websites. The computer is bad for my eyes, though, & I'd rather hold a book any day of the week.**

And we had to cancel our TV serve 6 yrs ago , so the DVD's & VHS movies help a lot.

I have been inspired, educated, & fallen in love with new piano pieces, none of which would have been possible without MnLink in my life. When i get a book in, it always feels a little like Christmas.

My local libraries are just too small for my expanding mind!!

Thank you MnLink!

From the middle of nowhere.

MnLINK Story

- Minnesota Region: Twin Cities Metropolitan Area
- **Any chance the MN library system would have Wii games available to check out? They do this in Colorado.**

thanks

MnLINK Story

- Minnesota Region: Southeastern Minnesota
- There was a book that had just come out, and were lots of people waiting for it, and i got it right away from MnLINK! It was SWEET!

MnLINK Story

- Minnesota Region: Twin Cities Metropolitan Area

My name is _____ and I am a regular user of MNLink (inter-library loan) services. This service has improved my life in so many ways. For one, I am a teacher and it has allowed me to improve my lessons by including a much richer array of visuals. I would like to contact the appropriate elected representatives to encourage them to fund MNLink. Which reps are the ones to contact. I live in Minneapolis (my zip is - 55406). Thank you for providing such a great public service.

MnLINK Story

- Minnesota Region: Twin Cities Metropolitan Area
- As part of my retirement scientific research programs, I use MnLINK where I would like to read the full length books which are the standard references on various subjects. This includes college textbooks which are often the fastest way of mastering a new subject.

Having borrowing privileges from the combined college and university libraries of Minnesota is little short of amazing! Usually I first locate the most relevant books using Google, Google Scholar, Google Books, and Amazon.com.

Subjects I have researched include Albert Einstein's work on thermodynamics and statistical physics. I am now working on new statistical methodology arising in part from the late Francis Crick's criticism of artificial neural networks.

MnLINK Story

Subhead goes here

- Minnesota Region: Central Minnesota
- I have jumped on the green band wagon and love that nearly every book that I am interested in is available to me because of MnLink. In the past I purchased books that were not located at my county libraries; because of MnLink I can reduce my global foot print by cutting down lest trees for books I may not like/keep. I also volunteer with children and MnLink has helped me discover craft projects that the children absolutely love.

Final Observations

- It is vital, in my opinion, that those of you with branches make sure your branch staff understand what is required for interlibrary loan especially how MnLINK Gateway works.
 - People do not distinguish where they are: they expect library staff to know the answer and help them whenever they encounter a staff member.
 - MnLINK Gateway is available statewide so people will use it and/or want to use it and your library staff will need to help them.
 - We know from our contacts with your users that they think MnLINK controls their requests when in fact, you and your library control their request.

This is your meeting

- The agenda today is structured to provide information and take advantage of your expertise in the interlibrary loan arena by sharing that expertise.
- Staff are interested in your feedback and your ideas.
- We continually need to improve our processes, both at Minitex and in each of your libraries. So, don't hesitate to make suggestions to your colleagues and to the Minitex staff.

**We hope you enjoy
the rest of the day!**