Minitex Public Library Node Meeting

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August 13, 2010
OCLC Contract for Gateway

• Contract in effect as of July 1, 2010
  • Two year contract
  • Three annual renewals possible

• Contract specifications
  • Contract for continued use of the Zportal/VDX system

• We have made significant changes to the contract, mostly reflecting the changes in the technological environment that have taken place in the past five year.

• We continue to have regular telephone conference calls with OCLC staff on various Gateway issues.
VDX System Traffic

- Total Gateway borrowing traffic down 3%
  - Minitex: -7.4%
  - CLIC: -20%
  - MELSA: -9%
  - All Public Libraries as a group: -2.5%

- Total Lending traffic down 5.4%
  - Minitex: -3%
  - CLIC: -8%
  - MELSA: -10.5%
  - All Public libraries as a group: -6.6%
VDX Statistics: Loan & Copies

• Total Gateway borrowing traffic by Loan & Copies
  • Loans 64% fill rate
  • Copies 53%

• Total Lending traffic by Loan & Copies
  • Minitex has a 78% fill rate for loans from UMN & 69% for Copies
  • CLIC has a 74% fill rate for loans
  • MELSA has a 78% fill rate for loans
  • All Public libraries as a group has a 74% fill rate for loans.

I was surprised by the low fill rate for copies at CLIC and public libraries.
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<th>Statistics</th>
<th>As we said last year, this is the “New Normal”</th>
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<tbody>
<tr>
<td>Doesn’t mean there is less work and we know there are fewer staff</td>
<td>You can learn how to work smarter from others</td>
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<td>Importance of work smarter; use technology whenever you can</td>
<td>No one has all the answers and collaboration in the future is vital ---- especially in learning what works better for your situation.</td>
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<td>Review workflow and try and cut out steps.</td>
<td>Positive attitude important</td>
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Minnesota Region: Central Minnesota

I love MnLink. What would I do without it? I have gotten so many books, CD's & movies interlibrary loan. I have learned so much that isn't available online, or maybe I could compile it all if I went through 1,000 websites. The computer is bad for my eyes, though, & I'd rather hold a book any day of the week.

And we had to cancel our TV service 6 yrs ago, so the DVD's & VHS movies help a lot.

I have been inspired, educated, & fallen in love with new piano pieces, none of which would have been possible without MnLink in my life. When I get a book in, it always feels a little like Christmas.

My local libraries are just too small for my expanding mind!!

Thank you MnLink!

From the middle of nowhere.
• Minnesota Region: Twin Cities Metropolitan Area

• Any chance the MN library system would have Wii games available to check out? They do this in Colorado.

thanks
MnLINK Story

- Minnesota Region: Southeastern Minnesota

- There was a book that had just come out, and were lots of people waiting for it, and i got it right away from MnLINK! It was SWEET!
My name is ___________ and I am a regular user of MNLink (inter-library loan) services. This service has improved my life in so many ways. For one, I am a teacher and it has allowed me to improve my lessons by including a much richer array of visuals. I would like to contact the appropriate elected representatives to encourage them to fund MNLink. Which reps are the ones to contact. I live in Minneapolis (my zip is - 55406). Thank you for providing such a great public service.
MnLINK Story

- Minnesota Region: Twin Cities Metropolitan Area

- As part of my retirement scientific research programs, I use MnLINK where I would like to read the full length books which are the standard references on various subjects. This includes college textbooks which are often the fastest way of mastering a new subject.

Having borrowing privileges from the combined college and university libraries of Minnesota is little short of amazing! Usually I first locate the most relevant books using Google, Google Scholar, Google Books, and Amazon.com.

Subjects I have researched include Albert Einstein's work on thermodynamics and statistical physics. I am now working on new statistical methodology arising in part from the late Francis Crick's criticism of artificial neural networks.
• Minnesota Region: Central Minnesota

• I have jumped on the green band wagon and love that nearly every book that I am interested in is available to me because of MnLink. In the past I purchased books that were not located at my county libraries; because of MnLink I can reduce my global foot print by cutting down lest trees for books I may not like/keep. I also volunteer with children and MnLink has helped me discover craft projects that the children absolutely love.
Final Observations

• It is vital, in my opinion, that those of you with branches make sure your branch staff understand what is required for interlibrary loan especially how MnLINK Gateway works.
  • People do not distinguish where they are: they expect library staff to know the answer and help them whenever they encounter a staff member.
  • MnLINK Gateway is available statewide so people will use it and/or want to use it and your library staff will need to help them.
  • We know from our contacts with your users that they think MnLINK controls their requests when in fact, you and your library control their request.
This is your meeting

• The agenda today is structured to provide information and take advantage of your expertise in the interlibrary loan arena by sharing that expertise.

• Staff are interested in your feedback and your ideas.

• We continually need to improve our processes, both at Minitex and in each of your libraries. So, don’t hesitate to make suggestions to your colleagues and to the Minitex staff.
We hope you enjoy the rest of the day!