RESOURCE SHARING: making a difference

Sixteenth Annual MINITEX Interlibrary Loan Conference
May 7, 2007

Graphics by MINITEX Reference Staff
It’s all about partnerships & collaboration!

Resource Sharing at its best

Regional Public Library Systems & Libraries

Special Libraries

K12 School Libraries

Multi-type Library Systems

Minnesota State Colleges & Universities

MN State Gov’t Libraries

University of Minnesota Twin Cities & Coordinate Campuses

Minnesota Private Colleges
Roy Tennant’s Presentations

• “Tips for Effective Technology Change Agents”

• “Top Technologies & Trends and What to Do About Them”
Predictions from 2006 Report

✓ We expect a new version of the Gateway software to be out in the next month or so with real limits on ILL requests by users. Now on test server.
  ✓ Happened in Fall 2006 but now in place
✓ Fretwell-Downing will have its fix for non book requests in place by September/October 06 so we can manage those types of requests.
  ✓ Happened in February 2007
Predictions from 2006 Report

✓ We hope to have ISO working with ODIN in the next few months and SDLN to follow so MINITEX can receive requests.
  – ONLY ODIN SENDING REQUESTS TO MINITEX & SOME MN LIBRARIES. SDLN HOPEFULLY IN ‘08

• If we can control the requests coming from users, hopefully, we can purchase needed titles rather than using ILL
  – Regional Library Systems proposed Gateway limits by pub date & price; OCLC PICA will hopefully implement in next six months.
Predictions from 2006 Report

• Hopefully, we’ll see some cooperative collection development for monographs underway
  – Probably not until Pub date/Price screening in place, then discuss cooperative coll development & or best practices.

✓ The rate of rise in requests coming into the MINITEX Office will have been reduced.
  – Started seeing in April 07 – see Resource Sharing News – Obinnaya Oji’s article
MINITEX will receive increases in legislative appropriations beginning July 1, 2008 to cover its base programs plus ELM, MnLINK & Minnesota Digital Library.

- Higher Education Conference Committee meeting today to decide on funding levels. Increase is in both Senate and House bills but awaits agreement with Governor on spending – nothing assumed.

MN regional libraries will receive increase in funding formula.

- In House bill and only small increase in Senate bill – awaiting agreement with Governor on spending
- Statewide Call in Tuesday May 8 in support of increased funding…
Predictions from 2006 Report

✓ Libraries will reallocate some resources to ILL Offices for staffing to deal with what users want to borrow.

✓ Libraries have had to reallocate staff from other parts of library to help with ILL volume

• We’ll have some survey information to indicate how users view these new services they are now using from libraries.
  – Not done. Too much going on. Maybe in ‘08
MINITEX Activity (some)– FY06

- MINITEX staff took 114,978 loans and photocopies from the collections of the University of Minnesota Libraries and over 94,600 of those items went to Minnesotans.

- Over 800,000 items went through the MINITEX Delivery System (doesn’t include local delivery) which links with regional public library systems throughout Minnesota.

- Provided in-person and webinar training sessions for over 2000 academic, public library and school media staff

- Saved MN academic libraries more than $27 million.

- Provided desktop delivery of articles from University Libraries & other collections (MINITEX Electronic Delivery – MEDD)
  - Scanned 45,000 articles from U Lib and delivered 32,000 to patron’s or library’s desktop.
MnLINK Gateway – FY06

• Over **375,000** requests *processed* in the MnLINK Gateway in 12 months. *(384,440 processed July ’06-March ’07, or 9 months)*

• Of the requests processed for loans (i.e. books, CDs, DVDs, audiobooks, videos) **221,000** were *filled*. *(229,079 filled in 9 months of FY 07)*
Issues that I worry about in FY08

- Library staffs at all levels in all types of libraries are experiencing increased stress in trying to do their jobs. Libraries are being used heavily by local patrons and resource sharing adds to this overload.

- Local staffs must better understand what’s happening statewide in order to better manage user expectations in resource sharing.
Delivery in FY08

• We continue to evolve and improve our Delivery System BUT, we can’t seem to improve local delivery among libraries in Greater Minnesota. Increase to regional library basic grants would go a long way to help out.

• Fred announced an Inter-state Delivery book mark recently for those of you going across state lines but not through MINITEX Office, especially to Wisconsin.
Issues that I worry about in FY08

• Regarding school libraries, K-12, I would like to see:
  – A united public and academic library initiative to visit funding authorities, legislators and others on the importance of having strong school library media centers adequately staffed.
  – This would help with information literacy and critical thinking skills as students move through education system and use academic resources and/or move into the work force. They are our future taxpayers.
Issues that I worry about in FY08

• Tell our story better…..
  – Our users must understand better what they have & should protect
    • in our resource sharing infrastructure
    • with access to over 33 million volumes
    • A dedicated staff to help them obtain what they want.
  – This service cannot be taken for granted forever.
  – HOWEVER,
    • If we don’t explain it simply and clearly they won’t understand why they should support libraries.
Issues that I worry about in FY08

• Cooperative Collection / Best Practices developed.
  – When we have date of pub/price element implemented in Gateway, hopefully, we can explore this issue

  – Emphasis on filling the request through borrowing or purchasing as appropriate. Will require some local policy and procedural changes but we hope result will be improved service.
Moving Ahead.....

- MINITEX Staff now getting ready to set up trials with MnPALS and local staffs:
  
  - Linking Gateway with MnPALS (Aleph) systems so those of you in regions (St. Cloud, Mankato, Moorhead, Duluth, Rochester, etc) sharing local resources will be able to use existing ILL systems to do that more efficiently.
  
  - Adds to the integration of our resource sharing program.
MINITEX Staff in FY08 will be busy:

- Increasing communications and telling our story more effectively
  - new webpage available in 4-6 weeks
  - we’ll be looking for other opportunities

- Strengthening relationships with libraries
  - many new faces among library staff
  - We want to make sure everyone understands services we offer.
Resource Summary

Integrated Resource Sharing in Minnesota:
- U of MN Libraries
- MN Academic Libraries
- Regional Library Systems
- State Gov’t- K12 Schools
- Daily Courier Delivery
- Scanned articles

Free 24/7 Access to:
- +13,000 magazines,
- +15,000 electronic books,
- 350 newspapers–full-text included
- A worldwide catalog of more than 70 million records.

Free 24/7 Access to:
- 13,500 historical images and documents covering +75 years of Minnesota history

Free 24/7 Access to:
- Single interface entry to MN libraries
- Cross library searching
- Unmediated interlibrary loan
- Remote access to some of the ELM databases

Webinars & Workshops

Resource Sharing

ELM

MINITEX

MDL

MnLINK
Thank you for your attendance!

• MINITEX staff will continue to try and meet your needs.
• In the evaluation form, please let us know what more we can do to help you help your users.
• Please don’t hesitate to call the office if you have a question about any service. If we don’t know the answer, we know where to find it.