



We try to make you look good in the eyes of your users – A MINITEX & MnLINK Update.

- Bill DeJohn
- Joyce Hommel
- Minnesota Library Association Annual Conference
- 2005 September 22
- *"Gave background on theory of Chaos needed for the writing of a book."*
- Public library user.
- June 2005

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What We Would Like To Cover

- Resource Sharing Update
- Electronic Library for Minnesota
- MnLINK Library Information Network
- *"I have used interlibrary loan for years, to get references for my writing and teaching therapists and teachers who work with children with disabilities."*
- Public library user

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MINITEX Receives Requests in the Following Manner

	FY04	FY05	Diff%
■ *PALS ILL (MnPALS)	100,142	77,200	(23%)
■ *OCLC ILL	44,930	58,259	30%
■ MnLINK Gateway	46,293	66,486	44%
■ Email	12,415	6,548	(47%)
■ MINITEX WebForm	20,992	24,001	14%
■ WISCAT (VDX)	14,957	10,376	(31%)
■ TOTALS	239,729	242,870	1.3%

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Document Delivery Statistics

- FY05 Staff searched 129,645 requests at U of MN and Mpls P.L. and filled 91% or 118,235 Requests.
- This was 49% of the 242,870 requests received from MN, ND, SD, and WI in FY05
- *" Help me learn about something important related to my work. "*

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Document Delivery Statistics with (percent) Shown for FY05

- | | |
|-------------------------------|-------------------------------|
| ■ MNTX Fill Rates | ■ Your Fill Rates-Referrals |
| ■ MnSCU (84%) | ■ MnSCU (78%) |
| ■ Private College (90%) | ■ Private College (75%) |
| ■ U of MN Campuses (93%) | ■ U of MN Campuses (68%) |
| ■ State Gov't Libraries (83%) | ■ State Gov't Libraries (70%) |
| ■ Hospital Libraries (90%) | ■ Hospital Libraries (66%) |
| ■ Public Libraries (71%) | ■ Public Libraries (69%) |
| ■ K12 Schools (93%) | ■ South Dakota (67%) |
| ■ South Dakota (85%) | ■ North Dakota (69%) |
| ■ North Dakota (86%) | ■ Wisconsin (77%) |
| ■ Wisconsin (63%) | |

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VDX CUMULATIVE STATISTICAL SUMMARY FY05

- | | |
|---------------------------|---------------------------|
| ■ Requester/Borrower | ■ Responder/Lender |
| ■ Total 158,415 | ■ Total 207,551 |
| ■ Filled 126,276 | ■ Filled 126,257 |
| ■ Percent Filled
79.7% | ■ Percent Filled
60.8% |

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OCLC ResearchWorks

- OCLC Research developments are something many libraries should be aware of.
- Enhancing Resource Sharing Opportunities
- *"It allowed me to receive resources from other languages, which I would not be able to obtain otherwise"*

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OCLC ResearchWorks

- **Welcome to OCLC ResearchWorks,** OCLC's research laboratory. ResearchWorks demonstrates a few of our ideas for applying new technologies to organize information.

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Try These & Link To Them for Your Users (Readers' Advisory)

- **FictionFinder** (9/03)
Locate fiction for your reading pleasure. Search by your favorite author, title, genre, and more.
- **Dewey Browser** (07/29/2005)
Browse and search the OCLC eBook collection. [Learn more...](#)

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Electronic Library for Minnesota (ELM)

- | | |
|--|--|
| ■ FY05 Usage –
Number of Searches
9,255,114 | ■ FY05 By Vendor –
Number of Searches
9,255,114 |
| ■ Academic 4,641,808 | ■ EBSCO 4,310,914 |
| ■ K12 -- 3,023,139 | ■ GALE 3,017,667 |
| ■ Public 1,279,160 | ■ ProQuest 854,050 |
| ■ Special 311,007 | ■ WorldCat
1,072,483 |

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ELM4YOU.ORG = ELM4YOU PORTAL COMING IN OCTOBER

- ELM now available
 - IP authentication
 - MnLINK Gateway
- We'll add a Portal
 - ELM4you.org
 - Subject breakdown
 - Native interface direct to vendor
 - Authenticate with public library barcode
- *"It allowed me to complete several articles."*
- *"I work as a researcher for the Oxford English Dictionary, and I rely heavily on MINITEX loans. It's a wonderful service that makes it possible to do my research"*

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What Users See when they go to library Websites (23 acad & P.L.)

- Now You Can Search Magazines, Newspapers, e-Resources
- Online Resources
- Research Tools – subject list
- Electronic Resources
- Available Databases from Library
- Reference & Research Databases A-Z

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What Users See when they go to library Websites (23 acad & P.L.)

- Magazines, Newspapers & Reference Database Resources
- Online Databases – Research Tools
- Books & Electronic Library for MN
- Xxx library System & ELM
- The Electronic Library for Minnesota
- Search magazines & newspapers
- Online Reference Collection
- Electronic Resources

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What Users See when they go to library Websites (23 acad & P.L.)

- Subscription Databases by Subject
- Electronic Databases & Resources
- Articles & Reference Databases
- Databases
- Articles & More

We are spending \$1.8 million yearly on licensing ELM resources (not including eBooks).

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 - ELM4you.org
 - Subject breakdown
 - Native interface direct to vendor.
 - Authenticate with public library barcode
 - Will link to local libraries
- *"It allowed me to complete several articles."*

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Training Continues & More Workshops On The Way

- July 2004 through June 2005
 - Over 2,280 people attended MINITEX workshops including onsite and webinars.
- *"A great resource for my graduate students and me. The speed of online delivery in pdf format makes ILL better than ever."*

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Feedback from Users on Interlibrary Loan

- MINITEX Electronic Document Delivery (MEDD).
- **FY05**
- **Ariel 35,762 (58)**
- **MEDD 35,713 (1,322)**
- **Total 71,475 (1,380)**
- (Delivered to Pub Lib)
- *"Critical for developing lectures using current material to which I would not otherwise have access."*

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Familiarity with MINITEX in Minnesota's partnerships for interlibrary loan? N=355

- **23.1%** Very familiar
- **47.3%** Somewhat familiar
- **28.5%** Not at all familiar

- About 1% of MEDD electronic deliveries
- Strictly up to user to fill out survey.

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From which type of library did you request this material through MEDD?

- **85.6%** College/university library
- **4.8%** Public library
- **4.8%** State/federal government library
- **1.1%** K-12 school library/media center
- **1.7%** Hospital/health sciences library
- **1.4%** Other

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As a result of using interlibrary loan services over the past year, how did you benefit (check all that apply)?

- **10.7%** Provided relaxation/ enjoyment/ personal growth
- **64.8%** Provided professional or work-related growth
- **75.5%** Provided information for education and studies
- **1.1%** No benefit
- **3.1%** Don't know, I have never used interlibrary loan services before

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How valuable do you think MINITEX interlibrary loan services are to your community and the library or libraries that you use?

- **91.5%** Very valuable
- **4.8%** Somewhat valuable
- **0.8%** Not valuable
- **2.3%** Don't know

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Challenges for Library Staff & MINITEX

- Can we work out sending books directly to user's home address instead of back to library?
- Can we increase MEDD use among public libraries for their users?
- Can we send materials directly to libraries instead of going back through the Office that sent us the request?
- Can we purchase more items at point of demand instead of using ILL?
- Can we increase delivery between libraries?!\$

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Conclusion

- MINITEX staff will be here to help you.
- Let us know how we can be helpful – we are a phone call away
- Let us know what we need to do to help you with change.
- It is important to us that you and your library succeed in your local communities of whatever type you serve.
- *"I use ILL as a critical source of information in my research, as my campus libraries do not hold most of the journals I use. I also use it extensively in teaching. Without ILL I simply could not do my job."*

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User Feedback

- *It has provided me with journal articles/documents needed for class papers and references for a summer research project."*
- *"I have used interlibrary loan for years, to get references for my writing and teaching therapists and teachers who work with children with disabilities"*

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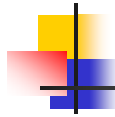


User Feedback

- *"Helped gather references for the publication of a paper in a peer-reviewed journal. Helped in the teaching of a class involving information retrieval. Helped in maintaining current awareness in my field (Chemistry)"*
- *"Increased my knowledge in area of motivation and staff development. Learning needed for research; will also benefit me in my work."*

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User Feedback

- *"I have made a number of requests on a variety of personal interest topics and it is a wonderful service. I really like the electronic delivery, it is private and convenient. I use that method when I can. Thanks!"*
- *"Journal access allowed me to gain a background in an area in which I am currently conducting experimental research."*
- Public library user

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- And, Now over to Joyce Hommel

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