

Glossary of VDX terminology

Action - The act of changing the status of a request record. An action changes the status of a request.

Audit - The history of actions for a specific request.

Authorisation - Requests or incoming messages that have not been 'reviewed' by the VDX administrator have the authorisation status of to be acknowledged. The status of these requests/incoming messages can be updated to acknowledge by selecting Acknowledge from the Request menu's pull-down list.

Authorise - A change of authorisation status performed automatically or by the ILL administrator, if the request satisfies certain criteria. Once a request has been authorised it can be picked up by the background driver and sent to the first potential responder on the Rota.

Auto-mediation - Steps in the requesting process that have been configured to be checked and passed on automatically to the next stage of the process, provided a request meets certain criteria.

Log Messages - Messages displayed on the 'audit' screen of a request: validation, user alerts, errors.

Docfind requester - An automatic process for the benefit of the requester location. This process can be configured to validate the request before transmission and automatically compile a list of potential suppliers for the Rota. This is based on items located via Z39.50 searching; library groupings and other Requester defined filtering and sorting rules. The holdings records of the remote supplier databases are checked, and if the requested item is located, the supplier location is added to the Rota. Configured in Windows Admin. Client.

Docfind responder - Automatic process for the benefit of the responder location. Checks whether the requested item is held by the Responder and is available for the Requester. Can validate the request against local profiling rules and service attributes, and be configured to automatically send back suitable ILL messages to the Requester dependent upon the circulation status of the requested item. Can automatically re-route requests that cannot be directly satisfied by the current responder, but can be satisfied by other ILL departments internal to the current institution or consortium. Ability to automate the role of intermediary or broker between external requesters and other external suppliers or brokers such as OCLC. Configured in Windows Admin. Client.

Notes / Note field - Notes about a request can be made and attached to the request in the Note field. The Note can be set to be available just to the Requesting Location or to the Responding Location too. Can also be visible to the End User if required. Options can be set in the Web Client.

Rota - A list of Responders that can be created in VDX. The list can be ordered to criteria set by the Requester - for example cheapest or quickest Responder first etc. Can be configured to be generated automatically or can be created manually.

Validation errors - Errors that have been generated by the auto-mediation process.

Z39.50- An ANSI/NISO Information Retrieval protocol which allows client applications to query databases on remote servers, retrieve results, and perform other retrieval related functions.

ZPORTAL - VDX application normally used by end users. It enables 'one search' access to a range of mixed resources such as journals, online databases, library catalogues, the web, the organization's own intranet.